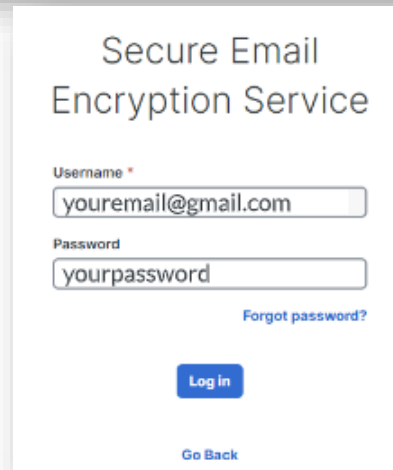
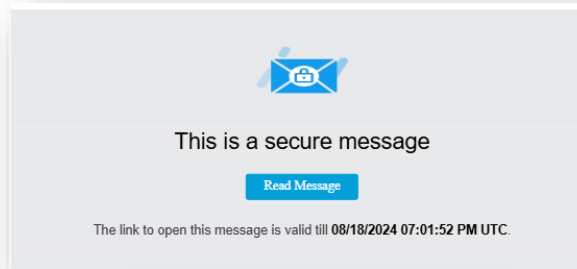




Receiving Encrypted Secure Email Message from CU Medicine.

Encrypted by Cisco® Registered Envelope Service (CRES).

- 1 To view the encrypted message, you must **log in** or **register**.
- 2 In the email, click **Read Message**.
- 3 Click **Log in**.
- 4 If you are a **returning user**, enter your username (email) and your password to view your message. If you don't remember, click **Forgot password?**
- 5 If you are a **new user**, you will need to register your account. Click **Register**.
- 6 Fill out the Registration Form. When you are done, click **Register**.
- 7 Check your inbox for an email from **DoNotReply@res.cisco.com**. Click **Activate Account**.
- 8 Open the encrypted message email again. Click **Read Message** and enter your information to view your attached message.



Tips



[Click Here for a video guide!](#)



If the message is expired, the body of the encrypted message has instructions for access.

? FAQs

Why am I receiving an encrypted email from CU Medicine?

To protect your private, confidential, and/or sensitive data such as:

- Bills
- Statements
- Diagnoses
- Patient Estimates

What are the password requirements?

The password must be a minimum of 8 characters long and include at least one letter and one number.

As with any password, the more characters you use, the stronger it will be.

For more detailed instructions, please visit the [Cisco Email Encryption Help Page](#)